

How to contact MyCredit Matters:

You may contact us to let us know of your changes as to how we may contact you electronically, to request paper copies of certain information from us, and to withdraw your prior consent to receive notices and disclosures electronically as follows:

To contact us by email send messages to: info@mycreditmatters.biz

To advise MyCredit Matters of your new e-mail address

To let us know of a change in your e-mail address where we should send notices and disclosures electronically to you, you must send an email message to us at help@mycreditmatters.biz and in the body of such request you must state: your previous e-mail address, your new e-mail address. We do not require any other information from you to change your email address..

In addition, you must notify DocuSign, Inc. to arrange for your new email address to be reflected in your DocuSign account by following the process for changing e-mail in the DocuSign system.

To request paper copies from MyCredit Matters

To request delivery from us of paper copies of the notices and disclosures previously provided by us to you electronically, you must send us an e-mail to info@mycreditmatters.biz and in the body of such request you must state your e-mail address, full name, US Postal address, and telephone number. We will bill you for any fees at that time, if any using the payment method on file.

To withdraw your consent with MyCredit Matters

To inform us that you no longer want to receive future notices and disclosures in electronic format you may:

- i. decline to sign a document from within your DocuSign session, and on the subsequent page, select the check-box indicating you wish to withdraw your consent, or you may;
- ii. send us an e-mail to info@mycreditmatters.biz and in the body of such request you must state your e-mail, full name, US Postal Address, and telephone number. That will mean that you choose to be billed for shipping and late fees may be imposed if docs are not returned by due date imposed by MyCredit Matters \$25.. The consequences of your withdrawing consent for online documents will be that you will be charged for shipping to send any docs that MyCredit Matters require your signature. You will then be responsible for returning the docs by fax or scan/e-mail. Late .

Required hardware and software

Operating Systems:	Windows® 2000, Windows® XP, Windows Vista®; Mac OS® X
Browsers:	Final release versions of Internet Explorer® 6.0 or above (Windows only); Mozilla Firefox 2.0 or above (Windows and Mac); Safari®, 3.0 or above (Mac only)

